Child Protection & Safeguarding Policy

Preventing sexual exploitation, abuse and harassment in tourism | Albania2Go

> **ZERO TOLERANCE | Every person deserves safety, dignity and respect.**

01 Our commitment

Sexual exploitation and harassment can occur in any country or tourism setting, including situations where warning signs are not immediately visible. Albania2Go rejects all forms of sexual exploitation, sexual abuse, sexual harassment, trafficking and the commercial sexual exploitation of children. Protecting children and vulnerable people is a shared responsibility of our team, partners and guests.

02 Who must follow this policy

This policy covers Albania2Go employees, tour leaders, local guides, drivers, accommodation and excursion providers, other directly contracted suppliers, representatives and guests participating in our activities.

03 Prevention in everyday operations

- Brief employees, guides and direct suppliers on child protection, respectful behaviour, reporting contacts and this zero-tolerance commitment.
- Explain the safeguarding commitment to guests before or during travel and make reporting channels easy to find.
- Never arrange, facilitate, promote or knowingly benefit from exploitative encounters or activities.
- Avoid or discontinue cooperation with providers linked to credible safeguarding concerns, subject to appropriate review.
- Respect boundaries, privacy and the dignity of children and adults; never normalize or dismiss inappropriate conduct.

04 How to recognize a possible concern

Potential signs may include a child appearing controlled or frightened, an adult restricting a child’s freedom to speak, requests to arrange sexual services involving minors, or accounts of unwanted sexual contact or coercion. A sign is not proof. Staff and guests should report reasonable concerns rather than investigate or confront anyone themselves.

Reporting & response

Clear actions help prevent further harm and protect those affected.

05 If you witness or suspect exploitation

1. Prioritize safety If anyone faces immediate danger, contact emergency services. Do not put yourself or others at risk.

2. Report promptly Tell an Albania2Go guide or designated contact. You may also report directly to competent authorities.

3. Record only essentials Note the date, place, people involved and factual observations where safe. Do not interview a child repeatedly, investigate or share allegations publicly.

4. Respect confidentiality Share information only with people who need it to protect those affected or respond appropriately. Do not promise absolute secrecy.

06 Reporting contacts in Albania

Albania2Go sustainability contact	info@albania2go.com
Emergency services	112
Police	129
Child helpline	ALO 116 111

07 How Albania2Go responds

Albania2Go will take all concerns seriously, prioritize the protection and dignity of affected persons, document and refer concerns as appropriate, and cooperate with competent authorities and protection organizations. Where justified, the company may suspend activities or end supplier relationships. Retaliation against anyone raising a good-faith concern is not tolerated.

08 Communication, ownership and review

The Sustainability Coordinator oversees communication, implementation and periodic review. Guides and contracted providers must understand their responsibilities; guests are encouraged to speak up. Resources for training and awareness include The Code, ECPAT, UNICEF and ChildSafe.